



### QUALITY POLICY STATEMENT

National Construction Authority (NCA) is committed to regulate, streamline and build capacity in the construction industry for sustainable socioeconomic development and shall endeavour to meet the expectations of all stakeholders.

In pursuit of this, the Authority shall comply with applicable requirements and continually improve the efficiency and effectiveness of the Quality Management System based on ISO 9001:2015.

The Authority shall ensure that the organizational context is current with regards to internal and external issues as well as interested parties. This shall always be appropriate to the purpose and support the strategic direction of NCA.

Risks and opportunities that can affect conformity of products, services and the ability to enhance customer satisfaction shall be determined and addressed.

This Quality Policy will provide a framework for establishing quality objectives and will be documented, reviewed, made available, communicated and applied by staff as well as relevant interested parties to ensure its sustainability. The framework for setting quality objectives shall be documented in the Authority's quality manual.

**Eng. MAURICE AKECH**  
**Ag. EXECUTIVE DIRECTOR**

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